



COMMUNITY POLICE REVIEW AGENCY (CPRA)

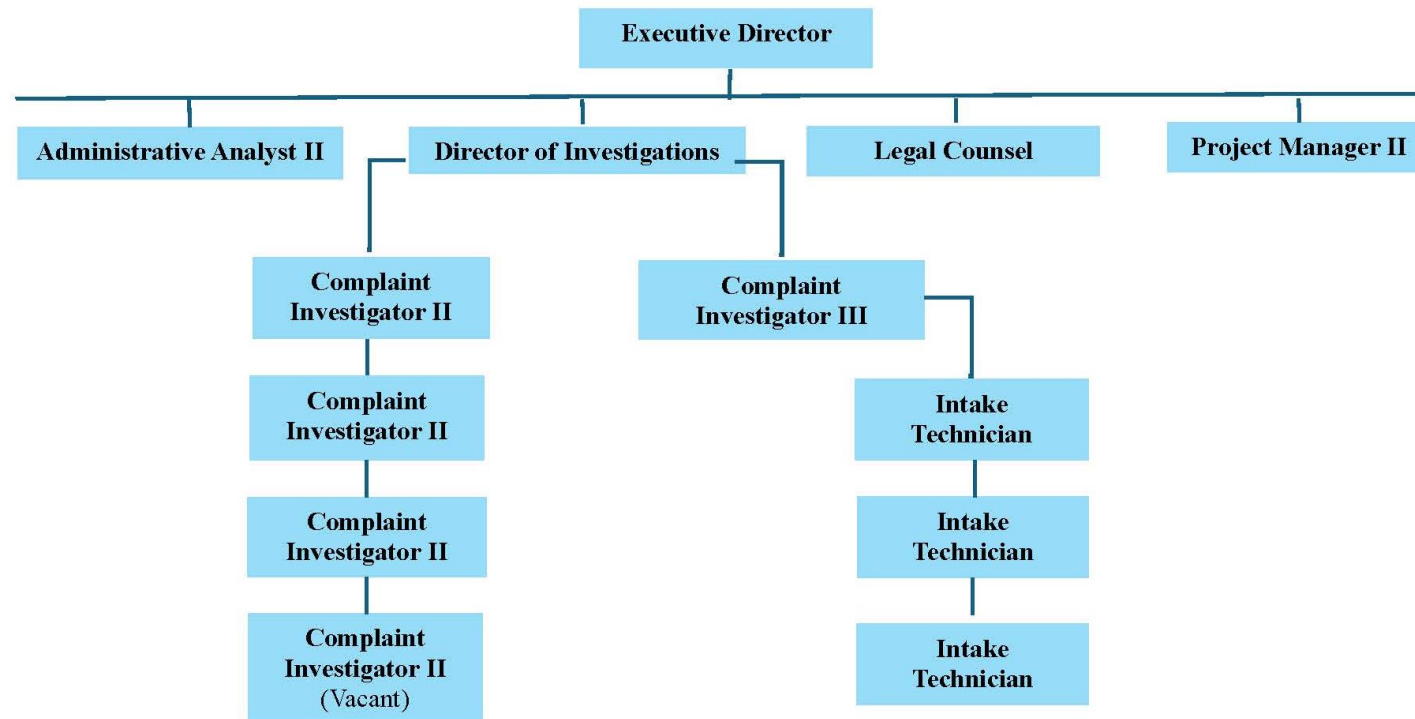
BI-ANNUAL PUBLIC SAFETY COMMISSION REPORT

October 2026

COMMUNITY POLICE REVIEW AGENCY (CPRA)

Organizational Chart

2026



Community Police Review Agency

Complaint Investigation and Resolution Process

1. Intake and Initial Processing



2. Review and Case Tracking



3. Investigation and Findings



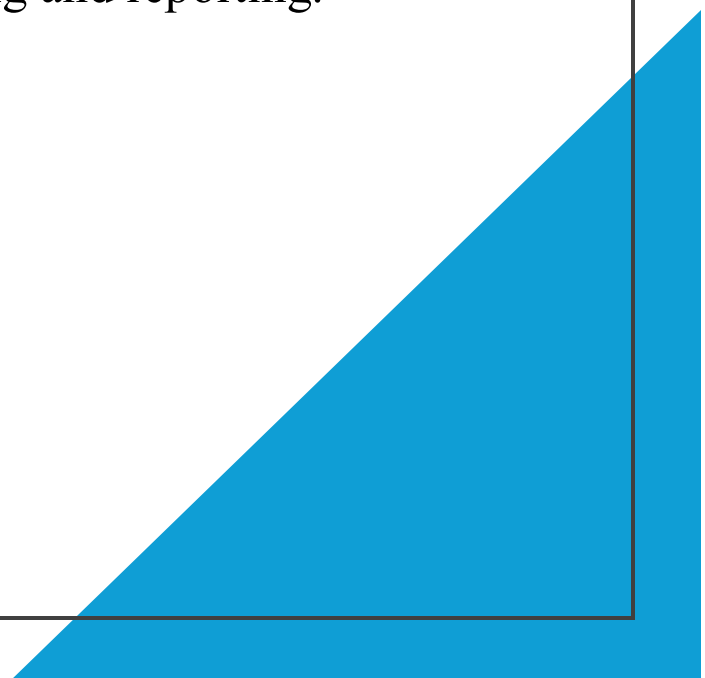
4. Discipline and Resolution



5. Final Notice and Post-Decision Process



CPRA PRIORITIES FOR 2026-2027

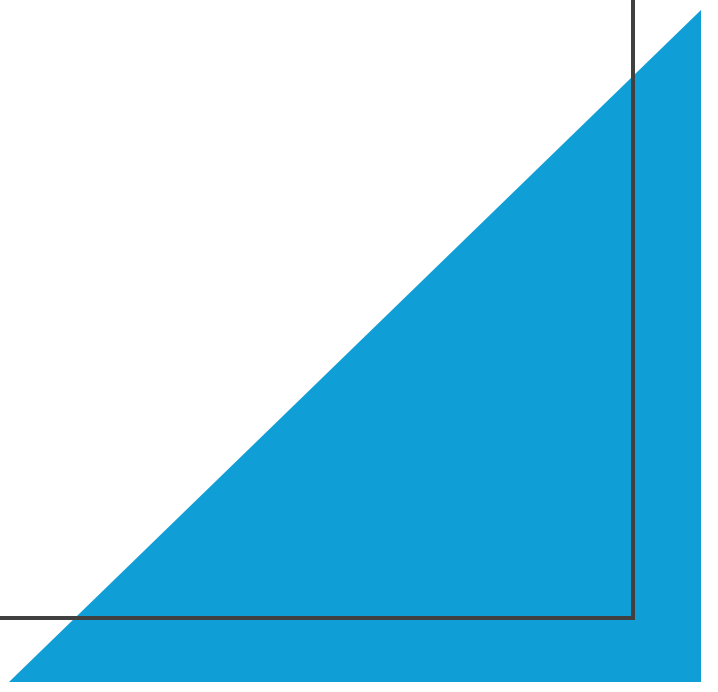
1. Institute written Standard Operating Procedures.
 2. Convert current internal operating policies/practices to written policies.
 3. Update website
 4. Identify and secure a database/case management system for purchase in 2027.
 5. Establish clear and consistent police oversight data points for tracking and reporting.
 6. Hire two attorney/investigators for complex matters (2027)
 7. Hire two Investigators (non-attorneys)
 8. Retain outside counsel for availability to investigate complex cases.
 9. Hire an intake specialist (2027)
 10. Develop written training program for new hires.
 11. Develop written outreach program
 12. Secure ground floor office space
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CPRA ACCOMPLISHMENTS

January – September 2026

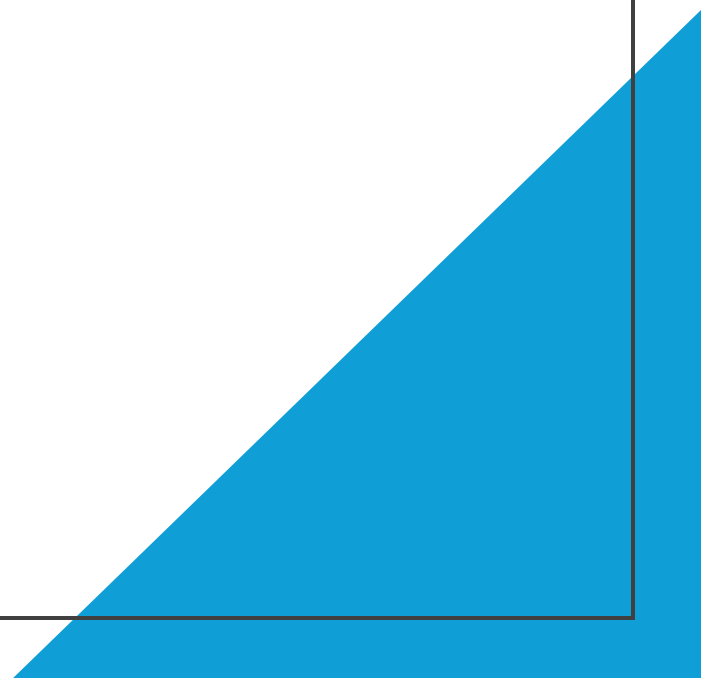
1. [Revamped Website](#)
2. New Hire - Deputy Director of Investigations
3. Secured outside counsel to draft:
 - SOPs
 - Internal Investigation Procedures (to be completed by end of year)
4. Surveyed and interviewed vendors for database/Case Management Tracking System (CMTS).
 - CPRA CMTS Vendor Pricing Comparison attached.
5. Met with City Administrator's to discuss possible transition of certain cases from IAB to CPRA.
 - CPRA Proposed Staffing Org Chart attached.

Investigated Allegations

- **808** = Allegations were reviewed during the January – September 2026 reporting period.
 - The nature of these complaints contained the following allegations:
 - Use of Physical Force
 - Performance of Duty
 - Conflict Toward Others
 - Harassment & Discrimination
 - Truthfulness
- 

Types of Misconduct Investigated

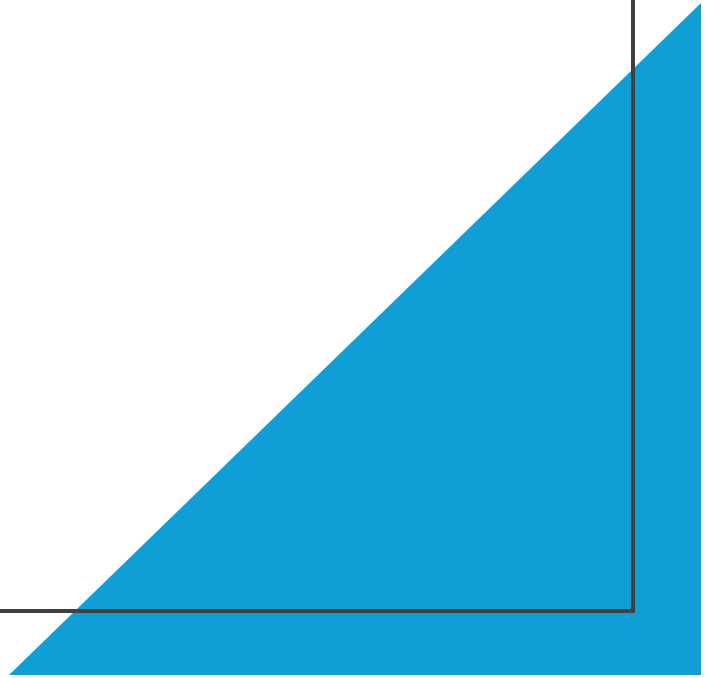
This data reflects the total cases by types of misconduct in completed investigations from January – September 2026.

- **327** = Use of Physical Force
 - **331** = Performance of Duty
 - **46** = Conduct Toward Others
 - **70** = Harassment / Discrimination
 - **16** = Truthfulness
 - **18** = Miranda Violations
- 

Completed & Ongoing Investigations

This below data reflects the number of completed and ongoing investigations as of September 30, 2026.

- **240** = Total Completed Investigations
 - **62** = Ongoing Investigations



Completed Investigations – Monthly Totals

The below chart reflects the investigations completed by month from January – September 2026.

Month	Administrative Closures	Not Sustained	Sustained	Unfounded	Within OPD Policy	Total Monthly Completed Cases
January	4	2	0	21	30	27
February	1	9	35	11	45	20
March	12	9	5	17	48	26
April	13	27	9	42	76	43
May	4	7	0	14	25	24
June	8	33	4	9	99	35
July	5	3	9	17	40	26
August	0	0	1	14	42	14
September	4	19	4	65	40	25
CUMULATIVE TOTALS	51	109	67	210	445	240

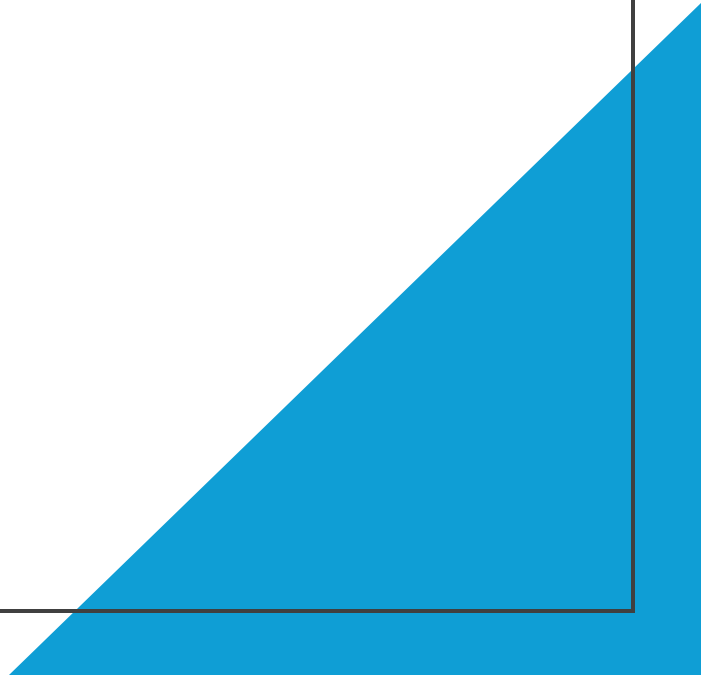
Allegation Types Summary

The below chart reflects the allegation categories in completed investigations from January – September 2026.

Allegation Type	Count
Use of Physical Force	327
Performance of Duty	331
Conduct Toward Others	46
Harassment / Discrimination	70
Truthfulness	16
Miranda Violation	18

Duration of Investigative Process

- The average amount of time spent on each investigation is **5 – 6 months**



Closed Investigations – Sustained Findings

This chart reflects the number of OPD sworn personnel with sustained findings of misconduct.

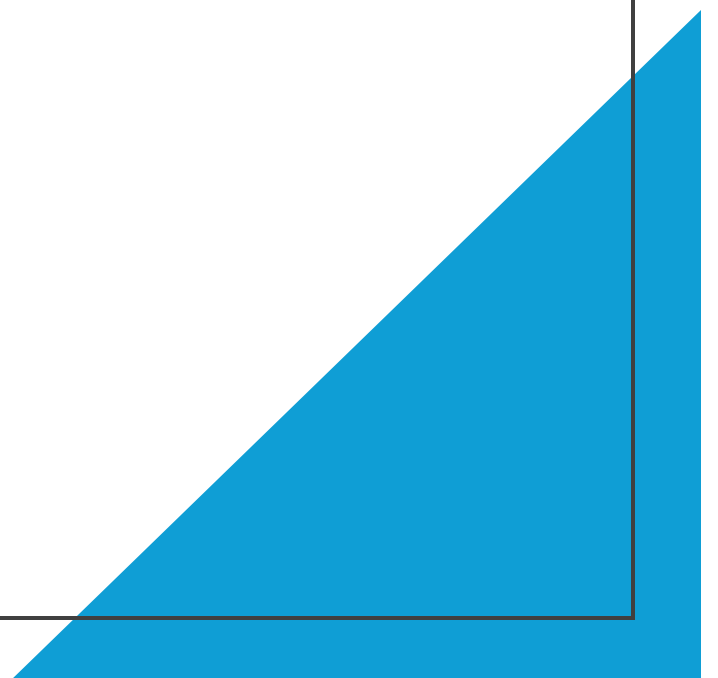
The level of discipline proposed was made on a scale from oral reprimand to termination.

Month	Subject Officers	Sustained Findings
January	34	0
February	36	11
March	39	1
April	60	4
May	27	0
June	75	3
July	27	3
August	23	1
September	43	3
Totals	364	26

Closed Investigations – No Sustained Findings

The number of closed investigations which did not result in sustained findings and/or discipline of the subject officer.

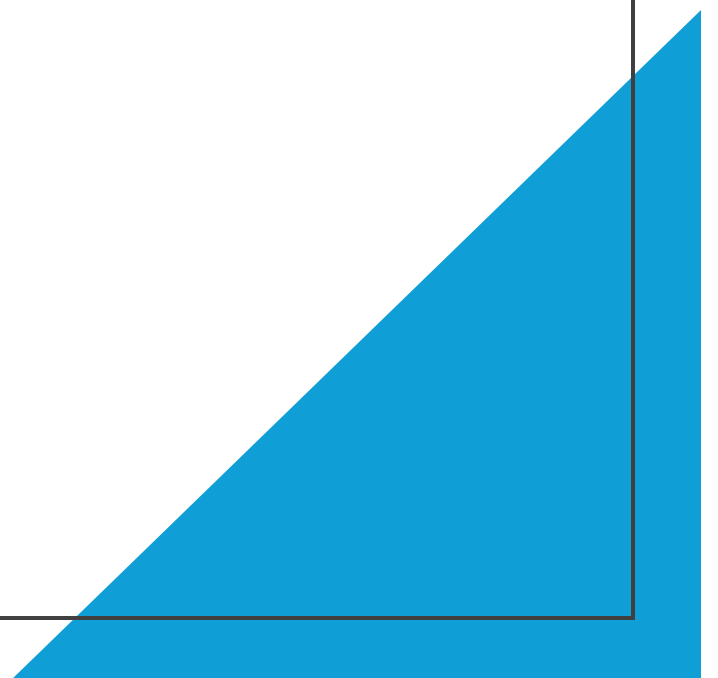
- **51** = Administratively Closed Investigations



180-Day Goal - §604(g)3

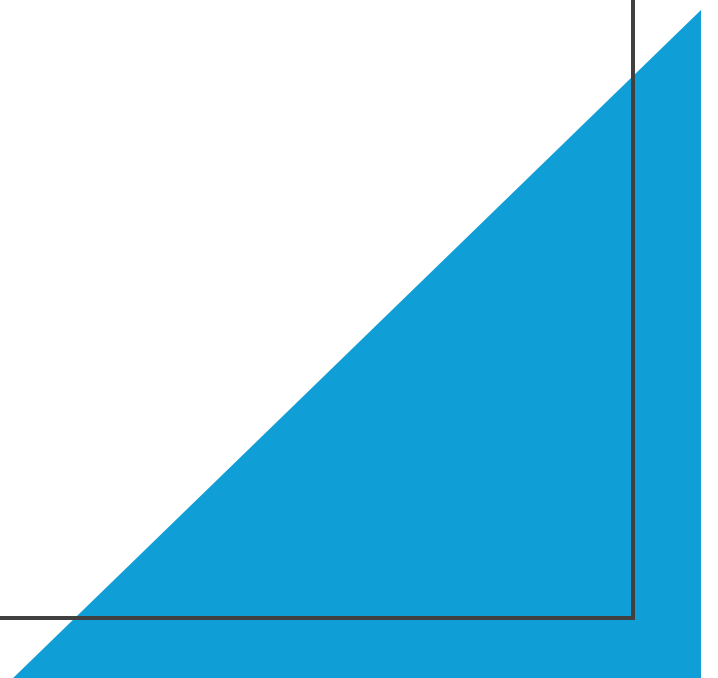
The number of cases in which the Agency failed to meet (a) the one-hundred-and-eighty-day (180) goal specified by City Charter section 604(f)(3), and/or (b) the deadline specified by California Government Code section 3304.

- 4 = Failures in meeting 180-day goal.



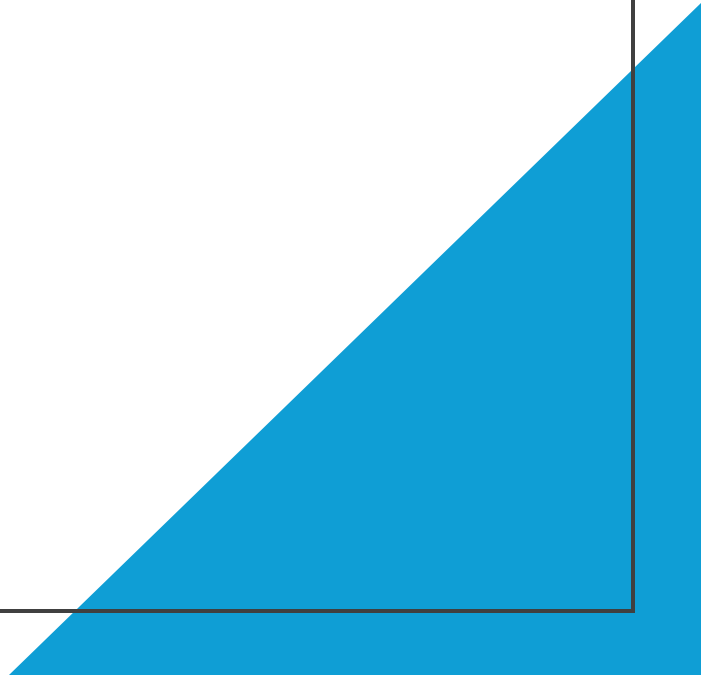
OPD Compliance Failures

- **0** = OPD sworn personnel failed to comply with the Agency's request for an interview or to produce documents.



OPD Subpoena Compliance

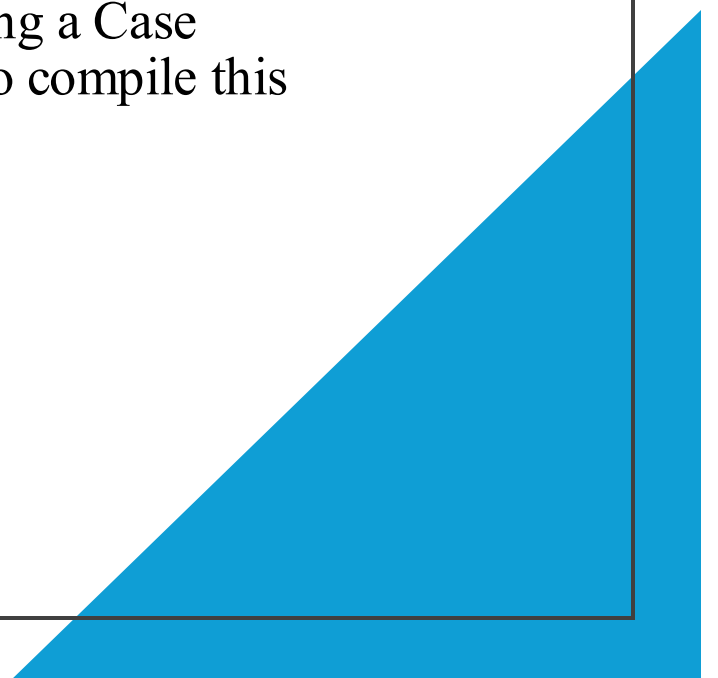
- **0** = OPD sworn personnel failed to comply with a valid subpoena, and; whether discipline was imposed for any such non-compliance.



Council Districts

The identification of the Council District from which the complaint originated.

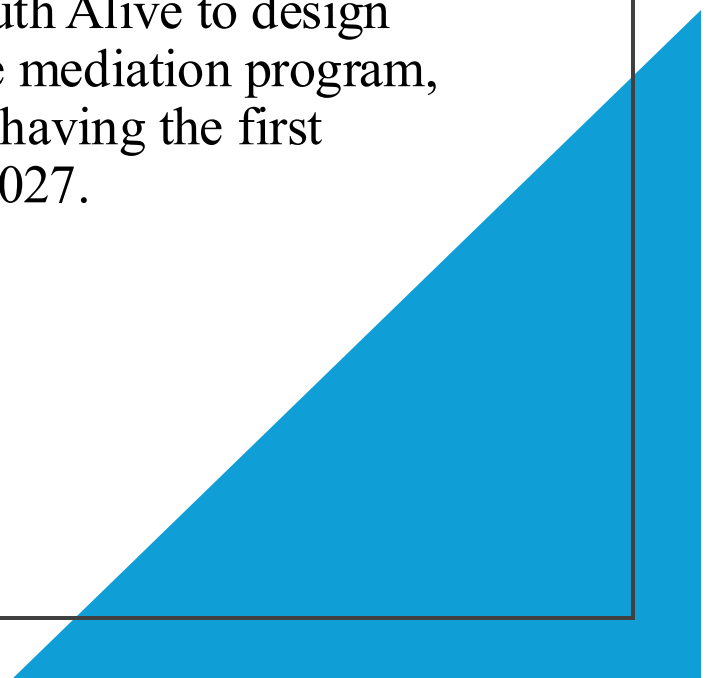
- CPRA is currently in the process of procuring and implementing a Case Management and Tracking System that allows for the ability to compile this data starting in FY 2027.



Mediation

The number of cases referred to mediation.

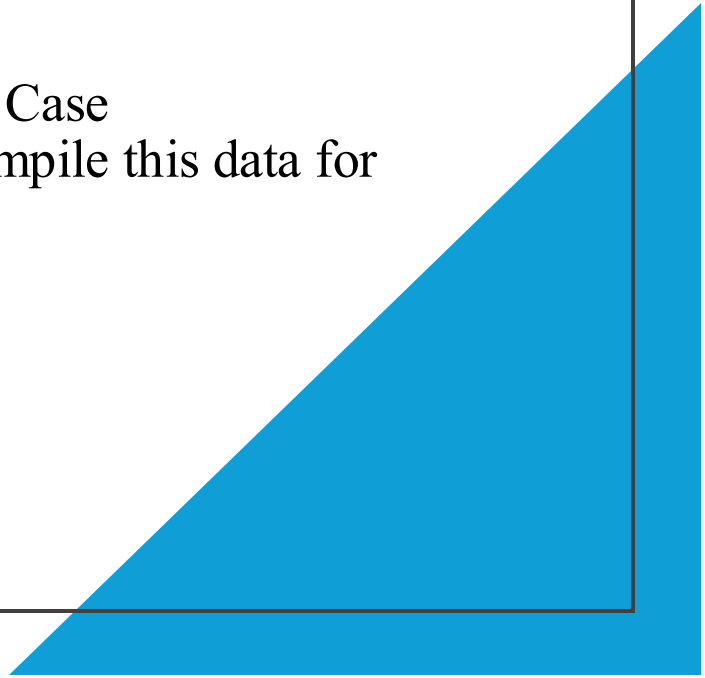
- CPRA is working with the Police Commission, OPD, Community Boards and Oakland's Youth Alive to design and implement the mediation program, CPRA anticipates having the first mediation in FY 2027.



Complainants Demographics

The demographic profiles of the complainants to the extent that information exists or is voluntarily provided by the complainants.

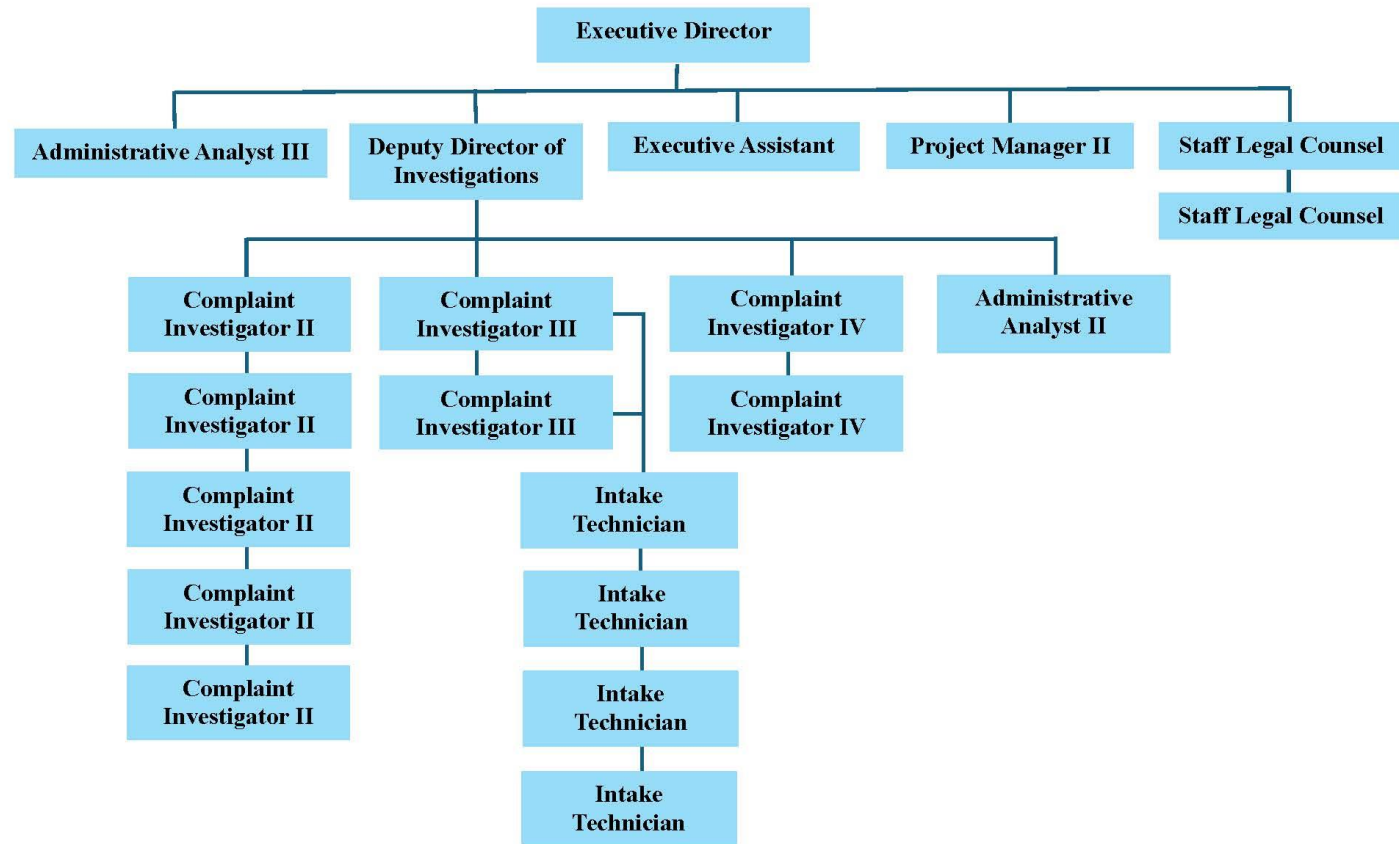
- CPRA is currently in the process of procuring and implementing a Case Management and Tracking System that allows for the ability to compile this data for FY 2027.



COMMUNITY POLICE REVIEW AGENCY (CPRA)

Proposed Organizational Chart

21-FTE



CPRA CMTS VENDOR PRICING & VALUE COMPARISON

Executive Summary

Sivil offers the lowest three-year price and a solid standard platform. However, its proposal leaves several CPRA critical capabilities dependent on future roadmap delivery, or separately scoped integrations which will incur additional costs.

WingSwept is another low cost alternative. However, it provides less evidence of comparable custom development and future growth implementation capacity.

Recon/Sophus proposes a materially larger implementation and support effort, along with a broader set of capabilities relevant to CPRA's potential growth in its operating model.

If CPRA assumes a substantially larger share, or the full scope, of IAD police misconduct investigations, the decision should weigh scalability, configurability, integration capacity, public-facing functionality, reporting, and ongoing administrative support alongside acquisition cost.

These three proposals should not be evaluated on price alone.

Three-Year Cost Comparison

Cost Measure	Recon / Sophus	WingSwept	Sivil
Year 1	\$478,442.00	\$104,743.99	\$49,500.00
Year 2	\$91,012.00	\$109,981.19	\$54,450.00
Year 3	\$91,012.00	\$115,480.26	\$59,895.00
One-time costs shown	\$0.00*	\$48,837.32	\$0.00
Combined 3-Year TCO	\$660,466.00	\$379,042.76	\$163,845.00

*Recon/Sophus's submitted pricing tab places the \$387,430 professional-services amount in Year 1 rather than the one-time-cost column. A separate CPRA-side model phases those services 65%/35% over Years 1 and 2; that changes cashflow timing only, not the \$660,466 three-year TCO.

RECON	WINGSWEPT	SIVIL
More comprehensive implementation support	Lighter implementation model	Included implementation with accelerated timeline
Recon/Sophus budgets a substantially larger implementation effort covering discovery, configuration, custom development, integrations, testing, training, and go-live support.	WingSwept relies more heavily on standard configuration, and its proposal states that custom development or requirements needing code are not included.	Sivil includes configuration, data migration, training, project management, and three weeks of hyper care in its base subscription. The proposal does not identify a comparable number of dedicated professional services hours which may come with additional costs.

Greater ability to adapt as CPRA grows	Less evidence of support for highly customized future growth and workflows	Configurable with roadmap dependencies
Recon includes dedicated custom development capacity and extensive configuration services, providing more flexibility as investigative workflows and responsibilities evolve.	WingSwept may satisfy core current needs, but its submitted matrix provides less evidence of the same level of customization capacity.	Sivil allows CPRA administrators to configure workflows, forms, layouts, and reports without code. However, record type retention schedules and native document redaction remain future roadmap items with additional costs.
Stronger integration approach	More API-centered integration approach	Core integrations included; others unconfirmed
Recon specifically budgets integration work involving OPD/IAD CIR exchange, Axon Evidence references, SSO/MFA, and City document systems.	WingSwept provides API access, but its matrix does not establish the same level of identified integration implementation work.	Sivil includes SSO/MFA and ArcGIS setup. Direct OPD/IAD, Axon Evidence, and other City-system integrations would be scoped and priced separately.
More robust public-facing functionality	No registered complainant accounts	Authenticated public portal included
Recon supports anonymous submissions plus authenticated complainant/representative accounts and email status notifications.	WingSwept supports anonymous intake, but states that registered complainant accounts are not offered.	Sivil includes unlimited anonymous submissions and authenticated complainant accounts with email status notifications.
Built-in reporting capabilities	Advanced reporting is optional	Built-in reporting and analytics included
Recon includes native reports and dashboards, compliance aging and workload reporting, and Excel/CSV export.	WingSwept identifies Advanced Reporting as an optional paid module.	Sivil includes dashboards, compliance aging and workload reporting, annual-report figures, API access, Excel/CSV export.
Dedicated ongoing configuration support	Different ongoing support model	Included ongoing configuration support
Recon includes 100 hours per year of post go-live configuration/admin support, plus annual training and onboarding support.	WingSwept includes post-go-live configuration/admin support, but does not reserve the same defined annual block of specialist configuration hours.	Sivil includes priority support, staff administered configuration, vendor assistance upon request, and refresher or new hire training at no additional hourly charge.
Path to in-system redaction	No CMTS redaction tool	Native redaction is a roadmap item
Recon can provide in-system redaction through the optional ReconDMS offering.	WingSwept states that its CMTS does not offer a redaction tool.	Sivil currently separates confidential from public reportable content, but native PDF/image redaction is not yet available and must be completed using CPRA's existing tool.